How to Access Alberta Supports Services

Alberta Supports Services
Alberta Supports helps people access more than 30 programs and 120 services for seniors, people with disabilities, job seekers, parents and families, homelessness, financial assistance, abuse, and family violence prevention. Albertans can call the Alberta Supports Contact Center at 1-877-644-9992 or apply online at [alberta.ca/income-support-how-to-apply.aspx](https://www.alberta.ca/income-support-how-to-apply.aspx).

Alberta Supports Centres
Alberta Supports Centres are reopening September 1, 2021. Services will continue to be available online and by phone and in-person services will once again be available by appointment. Albertans can call the Alberta Supports Contact Centre or contact their local office or worker to determine how we can best assist them. Local community partners and service providers may also assist in setting up appointments.

Help for Active Clients

People who currently receive supports can call their caseworker or local office directly for assistance from Monday to Friday, between 8:15 am to 4:30 pm. Contact information for local Alberta Supports Centres and AISH offices is available at [alberta.ca/alberta-supports.aspx](http://www.alberta.ca/alberta-supports.aspx) and <https://www.alberta.ca/contact-aish.aspx>.

**How to reach Alberta Supports**

Call the Alberta Supports Contact Center at 1-877-644-9992

Visit us online at[alberta.ca/income-support-how-to-apply.aspx](https://www.alberta.ca/income-support-how-to-apply.aspx).

How to Apply for Financial Supports

Albertans in need of financial supports can apply for benefits by calling the Alberta Supports Contact Center 1-877-644-9992 or 780-644-9992 in Edmonton. Staff will be able to assist with applications over the phone.

Albertans may also apply for financial supports online by visiting [alberta.ca/income-support-how-to-apply.aspx](https://www.alberta.ca/income-support-how-to-apply.aspx).

The Income Support Contact Centre is also available 24/7 to provide emergency benefits to eligible Albertans. People facing an emergency can call 1-866-644-5135.

Making it Easier to Apply

Alberta Supports has made changes to the application process to better support online and telephone applications. Applicants will have multiple ways to provide necessary documentation and verification to support their application including email, text and fax, and drop-off boxes at some locations.