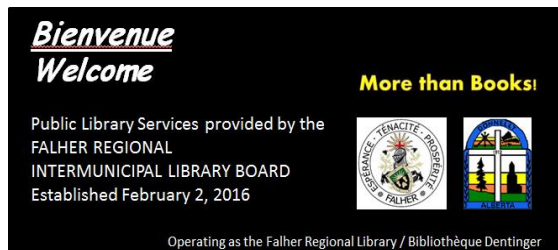


OUR MISSION

The Falher Library/Bibliothèque Dentinger is a vibrant learning and social centre that is much more than books.

Our technology allows people to explore the world from their own community.

We are "the Place to BEE" in the Smoky River Region, and aspire to be the vibrant heart of our bilingual communities.



OUR 5 YEAR TARGETS

- Increase collaborative programming by 25%
Measured by number of programs and attendance.
- Increase circulation and e-Resource usage by 20%
- Increase number of cardholders by 15%.
 - Increase public library hours and accessibility.
Achieve a 90% satisfaction rating with hours and facility.
 - Maintain our 90% satisfaction rating with library service levels in both French & English, while providing non-traditional library services (Career Resource Centre) to help meet our communities' changing needs.

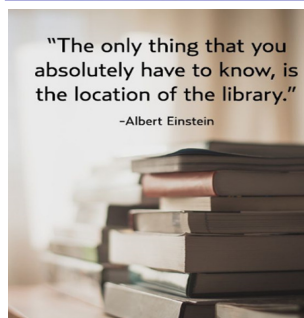
The Falher Regional Intermunicipal Library Board gratefully acknowledges and thanks the following community volunteers, library directors, and staff who provided their valuable insight to help develop this plan, which will act as our roadmap for the next five years.

Rita Boulet
Lindsay Brown
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Natasha Smit
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& Our Alberta Culture facilitator, Larry Stewart

Finally, we acknowledge the municipalities that support us and your access to Alberta-wide library resources through their participation in the Peace Library System, TRAC and TAL—the Town of Falher, Village of Donnelly, M.D. of Smoky River and Village of Girouxville.



La Bibliothèque Dentinger

2017–2021 Plan of Service



Bad libraries build collections, good libraries build services, great libraries build communities.

- R. DAVID LANKES

OUR PRIORITIES

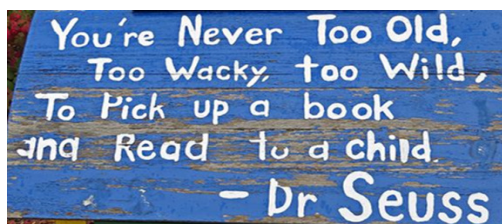
Create Young Readers
Stimulate Imagination
Connect to the Online World
Visit a Comfortable Place
Make Career Choices

Details inside...

Create Young Readers

Our goal is to expose more young children and their parents to reading and the library.

- > Pre-school children and their caregivers will enjoy going to the library, and participating in reading and learning activities, including Story Times.



Young children will discover the joys of reading.

- > More picture books (French & English) will be signed out to enjoy at home
- > TumbleBooks and in-house learning tools usage will increase.

Stimulate Imagination

We connect our communities to all Alberta libraries and provide access to a wide range of entertainment choices and learning opportunities for all ages and interests.

- > More people will borrow library materials.
- > We take the library to people who can't come to us.

We work with community partners to offer a variety of programs to entertain and educate.

- > More programs + more people = more needs met.

We help connect people in our communities to each other.

- > Community Profiles usage will increase, to help connect people with community events & expertise.

Connect to the Online World

We provide free high speed public internet and WiFi in a safe, supportive environment.

We are a **BiblioTECH** that encourages patrons to explore Library e-Resources & databases. Staff provide training and assistance on how to use library tools to access materials that meet patrons' needs.

- > More people will refer to our website training toolkit and attend drop-in BiblioTECH training.

> Awareness and usage of e-Resources will increase for: [items that can be borrowed](#) (e-Books, audiobooks, movies, magazines and newspapers) [and for online databases](#) (Mango Languages, Financial Planning, Health & Wellness,, etc.)

We connect our communities via the SuperNet to services that are not available locally.



Books can be dangerous.
The best ones should be labeled,
"This could change your life."



La Bibliothèque Dentinger

Visit a Comfortable Space

We are a welcoming and safe space for people of all ages and backgrounds to meet, interact and use library services.

- > Friendly, knowledgeable, bilingual services
- > Kid-friendly place where neighbours support each other.

We provide convenient access, hours, and enjoyable spaces and to meet the varied needs of our library clients.

- > Friends Coffee Corner
- > ATB Children's Corner
- > Quiet Reading / Study areas
- > Career Resource Centre

> More people will access the Library, and be very satisfied with our Hours of Operation. Facility and Services.

Make Career Choices

We help support local employers and people looking for jobs.

- > Job Board, online searches & help applying for work
 - > Help identifying skills and building a resume
- > Free services to support people looking for work
 - > Monthly Career / Skill Workshops

In conjunction with our local high schools, we provide job and career resources to support teens.

- > Career Topics presentations at the schools

In the Library:

- > Help connect teens to paid / volunteer opportunities to build their skills and resume
- > Same services as available to adults
 - > Exam supervision